What is rural public transportation?

Hours of Operation
Monday through Friday
8 a.m. – 4 p.m.
(309) 788-6335

Who is eligible to ride RIM Rural Transit?
RIM Rural Transit is set up to provide bus service to the public residing outside of the metro Quad Cities area or to those whose destinations are not served by MetroLINK. Any age may ride RIM Rural Transit, however, children under age 12 must be accompanied by a parent or guardian.

How do I arrange for a ride?
From within the metro Quad Cities area, call 309-788-6335. From outside the metro area, call 1-800-788-6308.

Please call at least 24 hours in advance to schedule your reservation.

RIM Rural Transit offers door-to-door service throughout the two-county service area.

Please inform the dispatcher if you will be transporting an oxygen tank, mobility device, personal attendant, or service animal.

Where will RIM Rural Transit take me?
RIM Rural Transit will take you anywhere you need to go within the two-county region. Whether that is grocery shopping, medical appointments, social service appointments, or even a trip to the zoo. If you require service to Iowa or other counties in Illinois, let the dispatcher know, and we will try to coordinate with other agencies.

Please remember, all trips must begin or end in RIM’s service area.

Is there a fee to ride RIM Rural Transit?
Yes. Fees per trip are:
- 1-20 miles: $3.00
- 21-40 miles: $5.00
- 41 + miles: $7.00
Children 5-11 are half-price
Seniors 60 and older, donation of $1.50 within same county

ADA accommodations can be scheduled by calling 1-800-788-6308.

Title VI Compliance Forms are available at RideTheRim.org.

All vehicles are handicapped accessible.
Service animals are permitted.

Providing public transportation to Rural Rock Island & Mercer Counties

309-788-6335
1-800-788-6308
TTY 1-800-526-0844
RideTheRim.org

RIM Rural Transit Service provided by:
Project NOW, Inc.
Community Action Agency
2221 11th Street
Rock Island, IL 61201
www.projectnow.org